

# Booking Form

*Please print this form out, complete it and return completed pages 1 and 2*

|                    |   |        |  |
|--------------------|---|--------|--|
| <b>Property</b>    | <b>Esc 2, 1H Los Miradores del Puerto, La Manga</b> |        |  |
| Name of Lead Guest |   |        |  |
| Address            |   |        |  |
| Postcode           |   |        |  |
| Telephone          |   | E-mail |  |

*Joanne and Jon Taylor will be your contacts in Spain. Joanne will email you a week prior to your departure to confirm the details she has for you.*

*If you are flying into Spain, please complete the flight details below. Please telephone Joanne if you know of a delay before your departure.*

**Jo & Jon Taylor – (0034) 699 201712**

| <b><u>Flight to Spain</u></b> |         | <b><u>Flight Home</u></b> |         |
|-------------------------------|---------|---------------------------|---------|
| Arrival Date in Spain         |         | Departure Date from Spain |         |
| Departure                     | Airport | Departure                 | Airport |
|                               | Time    |                           | Time    |
| Arrival                       | Airport | Arrival                   | Airport |
|                               | Time    |                           | Time    |
| Flight Number                 |         | Flight Number             |         |

|   |  |  |  |
|---|--|--|--|
| Airport Transfer in a standard car for up to 4 people can be arranged and is paid for locally. Please tick if required. |  |  |  |
| Airport transfer (Murcia) from €60 each way   |  | Airport transfer (Alicante) from €120 each way |  |

If your flights into and out of Spain are not connected with your booking, or if you are making alternate travel arrangements please give details below:

|  |  |                         |  |
|--|--|-------------------------|--|
| Date arriving at apartment                 |  | Date vacating apartment |  |
| Other details (such as driving from, etc): |  |                         |  |

| <b>Meet and Greet</b> (Leave details blank until you are contacted nearer the departure date) |  |       |  |
|---|--|-------|--|
| Time  |  | Place |  |

- *Please telephone Joanne once you have collected your hire car or have got to your taxi and are ready to leave the airport. If your arrival is delayed please telephone Joanne to advise her as soon as possible.*
- *You will normally be met at the Paquebote Restaurant (1 km from the apartment). If you are using a hire car – directions can be downloaded from [www.murciabreaks.co.uk](http://www.murciabreaks.co.uk). If you are using a taxi/transfer you will be met at the apartment – the full address for the driver is shown on page 3 of this booking form.*
- *The apartment is available from 3pm (15:00) on arrival, and on departure must be vacated by 10am (10:00) unless you have made different prior arrangements.*
- *There is a late handover fee of €20 payable locally to Joanne if you arrive at the designated meeting place after 10pm (22:00). The fee if arriving after midnight but before 7am (07:00) is €50.*

### Number of Occupants

Adults  Children(ages)

### Number of Beds

King  Singles  Bed settee   
 Cot/Highchair required (approximately €15 per item per week payable locally)  Cot  Highchair

Do you require a “Welcome Pack”? (€25 payable locally)   
 Do you require a “Celebration Pack”? (€30 payable locally)

Any Additional Information:

Post, e-mail or fax pages 1 and 2 to: Ann Page, 11 River Gardens, Shawbury, Shrewsbury, SY4 4LA, United Kingdom  
 Email: [ann@murciabreaks.co.uk](mailto:ann@murciabreaks.co.uk) Fax: +44(0)871 266 8837 Any queries, please telephone +44(0)1939 251094

*Ann and Chris Page, 11 River Gardens, Shawbury, Shrewsbury SY4 4LA*  
[www.murciabreaks.co.uk](http://www.murciabreaks.co.uk)

## **Terms and Conditions of Booking:**

***This contract is between the owners, Ann & Chris Page of 11 River Gardens, Shawbury, Shrewsbury SY4 4LA, and the lead guest who must sign and return a copy of these Terms and Conditions when making a booking. A contract exists when you have paid a deposit and we have accepted and confirmed your booking in writing or by e-mail. The lead guest accepts these terms and conditions on behalf of all members of the party.***

***These terms and conditions refer to Escalera 2, Apartment 1H, Los Miradores del Puerto, La Manga, Murcia, Spain.***

***The Management Company used by the owners is InOne Property Management - La Manga in Spain. InOne is responsible for the maintenance of the apartment and all other arrangements in Spain.***

1. Provisional bookings may be held for up to 5 days pending receipt of your deposit and booking form.
2. Until you have written confirmation that the booking has been accepted, the booking is not confirmed and no contract exists.
3. A booking deposit/property guarantee of £100.00 is required at the time of booking. This deposit will reserve the dates you require and after full payment of the rent is received, will then act as a guarantee that the property is left in the same condition as it is found. The guarantee will be fully refunded within 14 days providing there is no damage (after the property has been cleaned and the Management Company has received a status report). Full payment for the total rental cost is required 8 weeks prior to arrival
4. Cancellation of a booking must be in writing and is subject to the following charges: 56+ days - full deposit; 29-56 days – 50% of total cost; 15-28 days – 75% of total cost; 1-14 days – 90% of total cost; 0 days (or non-arrival) No Refund. In the unlikely event that the owners, due to any circumstances beyond their control, have to cancel your booking, the lead guest will receive a complete refund of all monies paid. If requested, the owners will attempt to arrange another apartment for you. Neither the Owners nor the Management Company are liable for any other loss incurred by the clients.
5. The person booking the holiday is responsible for his/her guests. No additional guests, other than those listed, may be invited to stay without prior written agreement.
6. Force majeure. The Owners/Management Company of the property or their servants will not be liable for any loss or delay by any of the following: strikes, riots, political unrest, hostilities, war or threat of war, terrorist activity, closure of airports or any other event beyond the owners' control.
7. The complex has an unheated swimming pool. However the owners do not accept liability should it be closed for any reason or for any injury howsoever caused as a result of the pool or pool area. Guests are especially requested not to allow unsupervised children to use the pool.
8. Your responsibility. The party must treat the property, its furnishings, fittings, utensils and other facilities with respect. Any loss or damage must be reported to the Owners/Management Company. The lead guest must make good or pay for the loss, damage or breakage. The owner reserves the right to withhold any monies from the property deposit to pay for any loss or damage caused to the property or its contents by any member of the party.
9. Problems. Any complaints relating to the property must be made in writing to the Owners or Management Company within 24 hours of any problem arising. We will endeavour to put things right. Unless there is a valid reason, we will not consider the owner or representatives liable for any complaint that was not initially registered with our representative during your stay.
10. In some areas of Murcia, there may be other homes/apartments under construction as there is on much of the Spanish Costas. The Owners/Management Company will not accept liability for any complaints arising from construction.
11. The Owners/Management Company will not be liable for any loss or delay caused by conditions over which they have no control. The Owners/Management Company will not be liable for any loss due to noise or disturbance from anywhere within the vicinity of the property.
12. Maximum number of guests—as per booking sheet.
13. No pets.
14. No smoking inside the apartment or on the balconies.
15. Law prohibits sub-letting, sharing or assigning.
16. Liability. The Owners/Management Company do not accept any liability whatsoever for death, personal injury, accidents, loss or damage to persons or personal effects however caused.
17. No items must be removed from the house; this includes linens and towels.
18. You must leave the keys of the property immediately at the end of the holiday period, as agreed with your Property Manager.
19. At the end of the holiday period all moved or borrowed items must be returned to their original location.
20. New or nearly new books and DVDs are provided for your reading pleasure, and you are welcome to borrow them. Books may be exchanged, but DVDs must remain in the property.
21. **If you or your party break any items, please let Joanne Taylor know as soon as possible. Replacement of items is important for the benefit of guests subsequently using the apartment. Depending on the item broken, you may be asked to replace it with an item of similar value and appearance, or a deduction will be made from your property guarantee. There is no charge for minor breakages.**
22. **All electrical items are checked prior to occupation, but if you have any problems using them, or any item stops working during your stay, please let Joanne know. If it can be fixed or replaced during your stay, then it will be.**

***The terms and conditions are designed to give you and all other guests following you, the most pleasant holiday possible.***

I agree to the terms and conditions of bookings as stated above

Date of arrival.....

Print Name:-.....

Signature .....

Date .....

***Please return completed copies of pages 1 and 2 only***

*Ann and Chris Page, 11 River Gardens, Shawbury, Shrewsbury SY4 4LA  
www.murciabreaks.co.uk*

# ***(Do not return this page – this is for your information only)***

## **Important Additional Information**

*The address of your holiday apartment is:*

***Urb Miradores del Puerto, 2, 1H, La Manga del Mar Menor, 30380 San Javier, Murcia, Spain.***

***The owners of the apartment are Ann & Chris Page of 11 River Gardens, Shawbury, Shrewsbury SY4 4LA, telephone number 01939 251094 email ann@murciabreaks.co.uk.***

***Although you have booked your holiday direct with the owners, we use a Management Company in Spain who are responsible for the maintenance and cleanliness of the apartment. Your details will be forwarded to Joanne in Spain (tel.no. 0034 699201712), who will make arrangements for your “meet & greet” and will be available to help should you have any problems whilst you are in Spain. They will email you a week before your departure to check flight details and confirm where and when they are meeting you.***

### ***Joanne and Jon Taylor in Spain tel.no.0034 699201712***

- Joanne and Jon Taylor will be your contacts in Spain. Joanne will email you a week prior to your departure to confirm the details she has for you. You will normally be met at the Paquebote Restaurant (1 km from the apartment) if you are using a hire car – directions can be downloaded from [www.murciabreaks.co.uk](http://www.murciabreaks.co.uk). If you are using a taxi you will be met at the apartment – the full address for the driver is shown at the top of this page.
- Please telephone Joanne once you have collected your hire car or have got to your taxi and are ready to leave the airport. If your arrival is delayed please telephone Joanne to advise her as soon as possible. There is a late handover fee payable locally to Joanne if you arrive at the designated meeting place of €20 after 10pm (22:00) and after midnight of €50.
- So that the apartment can be cleaned between bookings, arrival time should be after 3pm, and departure before 10am, unless otherwise agreed. (If you have an evening flight and would like to remain all day at the apartment then you will need to book for the additional day – special rates are available).
- A booking deposit/property guarantee of £100.00 is required and this will be refunded to you, after keys have been returned and the apartment checked by Joanne.
- Sheets and towels are provided – Please provide your own beach towels. A change of bed linen and towels can be arranged through Joanne and paid for locally. If your stay exceeds 2 weeks, then a change of bed linen and towels will be required. Arrangements will be made for a local payment, or payment in advance.
- Cots and highchairs are available, but these are arranged through Joanne who hires them locally. She will ensure they are in the apartment on your arrival. Costs do vary. An approximate amount will be quoted prior to booking, and will be confirmed before departure. Payment is made in Euros to Joanne on arrival.
- Car hire – There are a number of rental options. We have used Auto Europe and Holiday Auto, but you could also try Europa Rentacar, Solmar or Centuro.
- We would recommend a car to get the most from the area, and the cost of hiring a car could be only a little more than the cost of transfers/taxis to and from the airport. Airports in Spain have recently clamped down on unregistered “pick-ups”. We can recommend Brian Richards of Casa Connexions Ltd. Contact details are: [brian@casacnnections.co.uk](mailto:brian@casacnnections.co.uk); Skype 0161-408-8686; Mobile 0034-496-877-437; Office 0034-968173370. Or alternatively you could check out [www.costa-blanca-transfers.com](http://www.costa-blanca-transfers.com)
- Welcome Packs are available and should be ordered in advance (although payment is in Euros on arrival in Spain). Normally the welcome pack will contain Tea, Coffee, Water, Milk, Bread, Jam, Wine, Beer, Cheese, Ham, Cereal, Orange Juice, Eggs & Butter, but you can make special requests. Joanne will ensure the welcome pack is in the apartment for when you arrive. You will need to pay Joanne on arrival for your Welcome Pack. The cost is approximately €25, but this will be confirmed before departure. If you have any special requirements, please discuss these with Joanne – she is very helpful.
- Please make cheques payable to Ann Page and send to 11 River Gardens, Shawbury, Shrewsbury, SY4 4LA, or arrange a bank transfer (details on request). Credit card payments will incur an additional 3.5% charge.
- We strongly recommend taking out holiday insurance as soon as you make your booking to protect your holiday arrangements. Also, you need your European Health Insurance Card (which replaces the old E111) Full details and an application form to apply for a free card can be obtained from the post office, by post, or an application can be completed online. This card will enable you to get medical treatment whilst in Spain.