

Booking Form

Please print this form out, complete it and return completed pages 1 and 2

Property	2-bed Penthouse Apartment at La Torre, Murcia		
Name of Lead Guest			
Address			
Postcode			
Telephone		E-mail	
Mobile			

This property is privately owned, but managed by David and Linda Courtney in Spain. You will be met at the La Torre Golf Resort for the handover of keys, and you will need to pay them €60 at that time to cover your departure cleaning fee. David and Linda will provide you with a local contact telephone number should you have any queries during your stay. You are also welcome to contact the owners direct, Ann or Chris Page on 01939 251094.

If you are flying into Spain, please complete the flight details below. If you are making alternate travel arrangements, please provide an approximate arrival time at La Torre.

<u>Flight to Spain</u>	<u>Flight Home</u>
Arrival Date in Spain	Departure Date from Spain
Departure Airport	Departure Airport
Arrival Airport	Arrival Airport
Departure Time	Departure Time
Arrival Time	Arrival Time
Flight Number	Flight Number

The apartment is available from 3pm and must be vacated by 10am unless other arrangements have been made. If your flights in and out of Spain are not connected with your apartment booking, or if you are making alternate travel arrangements, please give details below:

Date arriving at apartment		Date vacating apartment	
Other details:			

Number of Occupants

Adults Children(ages)

There is a king-size bed in the main bedroom, and 2 single beds in the second bedroom. Please indicate which you require to be made up.

Number of Beds

King Singles

Beach towels can be booked for €2 per towel (maximum one per person) payable locally.
Please indicate how many you would like here.

Any Additional Information:

Post, e-mail or fax pages 1 and 2 to: Ann Page, 11 River Gardens, Shawbury, Shrewsbury, SY4 4LA, United Kingdom
Email: ann@murciabreaks.co.uk Fax: +44(0)871 266 8837 Any queries, please telephone +44(0)1939 251094

Terms and Conditions of Booking

This contract is between the property owner and the lead guest who must sign and return a copy of these Terms and Conditions of Booking. A contract exists when you have paid a deposit and we have accepted and confirmed your booking in writing. The lead guest accepts these terms and conditions on behalf of all members of the party.

These terms and conditions of booking refer to:

**C/Tintorera, 2-3A, Carretera Murcia – San Javier, km.12, 30709 Roldan, Murcia, Spain,
which is a 2-bedroomed penthouse apartment on the La Torre Golf Resort. The owners are:
Ann & Chris Page of 11 River Gardens, Shawbury, Shrewsbury SY4 4LA.**

The managers used by the owners are David and Linda Courtney, who are responsible for the housekeeping and maintenance of the apartment and who are your point of contact in Spain.

1. The person booking the holiday is responsible for his/her guests. No additional guests, other than those listed may be invited to stay without prior written agreement.
2. Provisional bookings may be held for up to 5 days pending receipt of your deposit and booking form.
3. Cancellation of a booking must be in writing and is subject to the following charges: more than 8 weeks full deposit, less than 8 weeks full payment. In the unlikely event that the owners due to any circumstances beyond our control have to cancel your booking, the lead guest will receive a complete refund of all monies paid by them or we will attempt to arrange another apartment for you. The Owners/ Management Company will not be liable for any other loss incurred by the clients.
4. Force majeure. The Owners/Managers of the property or their servants will not be liable for any loss or delay by any of the following. Strikes, riots, political unrest, hostilities, war or threat of war, terrorist activity, closure of airports or any other event beyond the owners control.
5. Until you have written confirmation that the booking has been accepted, the booking is not confirmed and no contract exists.
6. A booking deposit/property guarantee of £100.00 is required at the time of booking, this will reserve the dates you require and will also act as guarantee that the property is left in the same condition as it is found, this will be fully refunded within 14 days providing there is no damage, (after the property has been cleaned and the managers have reported back to the owners.) Full payment for the total rental cost is required 8 weeks prior to arrival.
7. The complex has a number of swimming pools, however the owners do not accept liability should they be closed for any reason or for any injury however caused as a result of the pools or pool areas. Guests are requested not to allow unsupervised young children to use the pools or pool areas.
8. ***We strongly recommend you to take out holiday insurance as soon as you make your booking to protect your holiday arrangements. A European Health Insurance Card (which replaces the old E111) can be obtained free online at www.direct.gov.uk for any medical treatment you may need whilst in Spain.***
9. Your responsibility. The party must treat the property, its furnishings, fittings, utensils and other facilities with respect. Any loss or damage must be reported to the Owners. The lead guest must make good or pay for the loss, damage or breakage. The owner reserves the right to withhold any monies from the property deposit to pay for any loss or damage caused to the property or its contents by any member of the party. You will be required to pay a cleaning fee of €60 to David and Linda Courtney upon arrival.
10. Problems. Any complaints relating to the property must be immediately reported to the Owners or Management Company and confirmed in writing within 24 hours of any problem arising. We will endeavour to put things right. Unless there is a valid reason, we will not consider the owner or representatives liable for any complaint that was not initially registered with either the owner of their representative during your stay.
11. The Owners/ Managers will not accept liability for any complaints arising from construction or remedial work taking place at the Resort. La Torre is a fully completed resort and major construction work is not being carried out.
12. The Owners/ Managers will not be liable for any loss or delay caused by conditions over which they have no control. The Owners/ Managers will not be liable for any loss due to noise of disturbance from anywhere within the vicinity of the property.
13. Maximum number of guests—as per booking sheet
14. No pets.
15. No smoking inside the apartment or on the balcony/terrace.
16. Law prohibits sub-letting, sharing or assigning.
17. Liability. The Owners/ Managers do not accept any liability whatsoever for death, personal injury, accidents, loss or damage to persons or personal effects however caused.
18. No items must be removed from the apartment; this includes linens and towels.
19. You must hand over the keys of the property immediately at the end of the holiday period in accordance with the arrangements agreed. A charge will be made for any missing keys.
20. At the end of the holiday period all moved or borrowed items must be returned to their original location.
21. New or nearly new books and DVDs are provided, and you are welcome to use them. Books may be exchanged for others.
22. If you or your party break any items, please let us know as soon as possible. Depending on the item broken, you may be asked either to replace it with an item of similar value and appearance, or a deduction will be made from your property guarantee. There is no charge for minor breakages, such as a single glass. Replacement of items is important for the benefit of guests using the apartment subsequently.
23. All electrical items are checked prior to occupation, but if you have any problems using them, or any item stops working during your stay, please let the owners or managers know. If it can be fixed or replaced during your stay, then it will be.

The terms and conditions are designed to give you and all other guests following you, the most pleasant holiday possible.

I agree to the terms and conditions of bookings as stated above

Date of arrival.....

Print Name

Signature

Date

Please return completed copies of pages 1 and 2 only

*Ann and Chris Page, 11 River Gardens, Shawbury, Shrewsbury SY4 4LA
www.murciabreaks.co.uk*

(Do not return this page – this is for your information only)

Important Additional Information

The address of your holiday apartment is:

C/Tintorera, 2-3A, Carretera Murcia – San Javier, km.12, 30709 Roldan, Murcia, Spain.

The owners of the apartment are Ann & Chris Page of 11 River Gardens, Shawbury, Shrewsbury SY4 4LA, telephone number 01939 251094 email ann@murciabreaks.co.uk.

Although you have booked your holiday direct with the owners, we use local managers. Your details will be forwarded to David and Linda Courtney who will arrange for the handover of keys to the apartment, and for the apartment to be cleaned prior to your arrival, and beds made.

- So that the apartment can be cleaned between bookings, arrival time should be after 3pm, and departure before 10am, unless otherwise agreed. (If you have an evening flight and would like to remain all day at the apartment then, subject to availability, you can book for the additional day at the pro-rata daily rate).
- A cleaning fee of €60 is payable to David and Linda Courtney, upon arrival.
- A booking deposit/property guarantee of £100.00 is required and this will be refunded to you in the UK, after keys have been returned and apartment checked by our managers.
- Sheets and towels are provided – Please provide your own beach towels.
- Cots and highchairs can be hired locally by prior arrangement. Items are paid for on arrival.
- Car hire – There are a number of rental options. We have used Auto Europe and Holiday Autos, but you could also try Europa Rentacar, Solmar or Centuro.
- Payment can be made by bank transfer, details will be provided, or by cheque made payable to Ann Page and send to:- 11 River Gardens, Shawbury, Shrewsbury, SY4 4LA. Credit card payments may be made through PayPal, but transaction charges of 3.5% will apply.
- We strongly recommend you take out holiday insurance as soon as you make your booking to protect your holiday arrangements. In addition you need your European Health Insurance Card (which replaces the old E111). Full details and an application form to apply for a free card can be completed online at www.direct.gov.uk. This card will enable you to get medical treatment whilst in Spain.
- In order to ensure that the swimming pools are used by owners and guests only, a system of wristbands is used. These will be provided and must be returned on departure. Any loss of wristbands will be deducted from your security deposit.
- **GOLF RESORT RULES:** There is a dress code when playing golf at La Torre which is strictly enforced. These are:
 - Golf shoes only, no trainers
 - Shorts or long trousers for men – no three quarter shorts
 - Ladies may wear golf skirts, shorts or long trousers
 - Collared T-shirts only, tucked into trousers

La Torre is a thriving community with many residents living there permanently. Residents have their own Golf Club, and those renting our apartment are welcome to join residents on golf days, and social occasions. You can register on the La Torre Resort Newsletter website, www.latorreonline.es, for information on local activities, events, places to visit, places to eat and so much more. Another website we would recommend is www.simplynetworking.es.